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July 25, 2016

Writer's Direct Contact (415) 268-7602 rhung@mofo.com

Via Electronic Mail (paulolivier@gmail.com)

Paul-Olivier Dehaye Loorenrank 28 8053 Zurich, Switzerland

Re: Emails from PersonalData.IO dated June 23, 2016, and July 7, 2016

Dear Dr. Dehaye:

Coursera, Inc. has received two emails from "personaldata.io" dated June 23, 2016, and July 7, 2016, purporting to request information allegedly held by Coursera about you. This firm represents Coursera in connection with the subject matter of these two emails. Rather than respond substantively to personaldata.io, Coursera responds to you directly.

Although the e-mails do not identify any legal basis that obligates Coursera to respond, Coursera assumes that the requests were made under the U.S-Swiss Safe Harbor.

The particular cookie identified in the June 23, 2016 email request (with key "_ga" and value "GA1.2.2143385636.1465682131") is placed by Google Analytics. Coursera uses Google Analytics to obtain summary information about how Coursera learners interact with content on Coursera's website.

Coursera did not receive any personal data associated with you as a result of the placement of this cookie. Moreover, the information provided to Coursera by Google Analytics in connection with its analytics services is in a summary form that is not associated with any identifiable individual.

Accordingly, Coursera has no personal data within the scope of this request.

Sincerely,

Richard S.J. Hung

cc: David Liu

Wendy Anna Herby